

# FREQUENTLY ASKED QUESTIONS

COSEC

What  
When  
Which  
Where  
How  
Who  
Why



**Date:** 26<sup>th</sup> May 2016

**Version:** V9R4

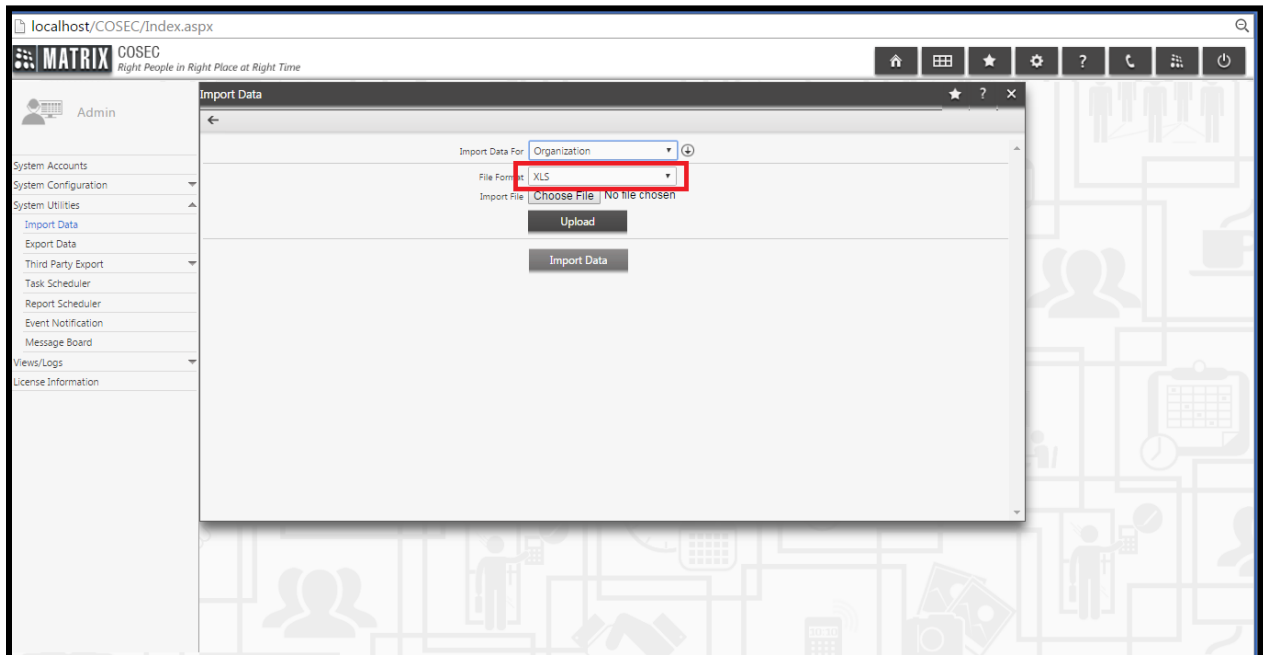
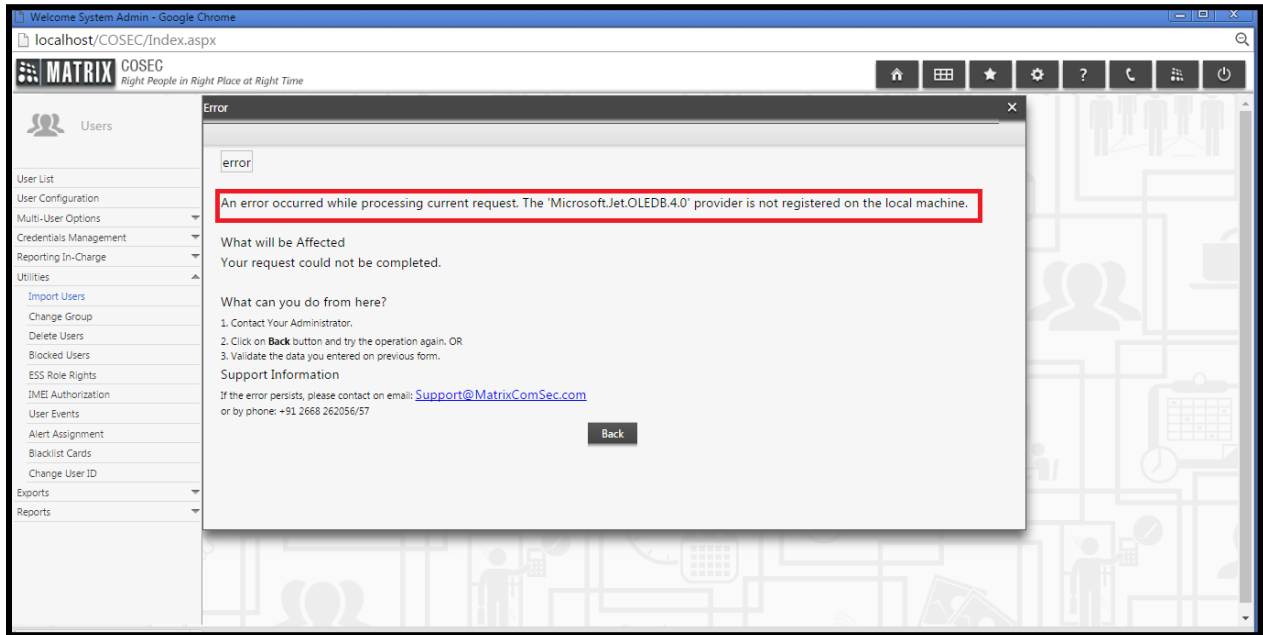
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**How to troubleshoot the error 'The 'Microsoft.Jet.OLEDB.4.0' provider is not registered on Local Machine' while importing User data sheet?**

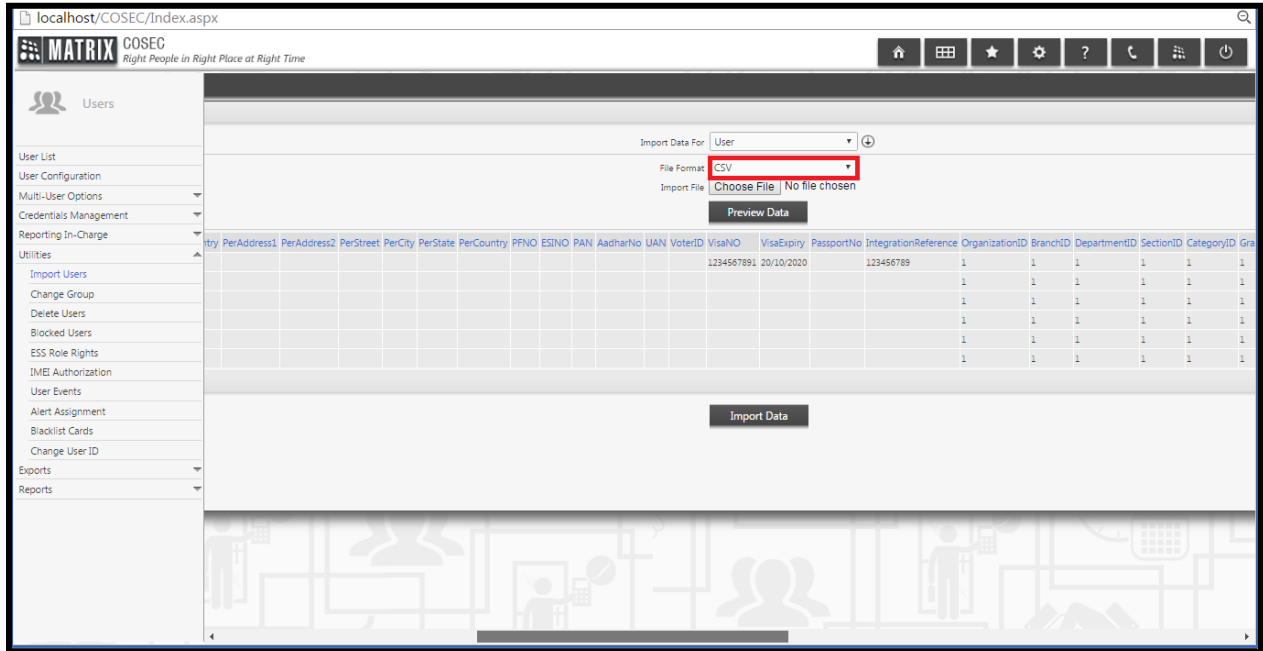
I have installed COSEC Applications on an operating system of 64 bit. When I tried to import data from excel file, error says 'Microsoft.Jet.OLEDB.4.0'



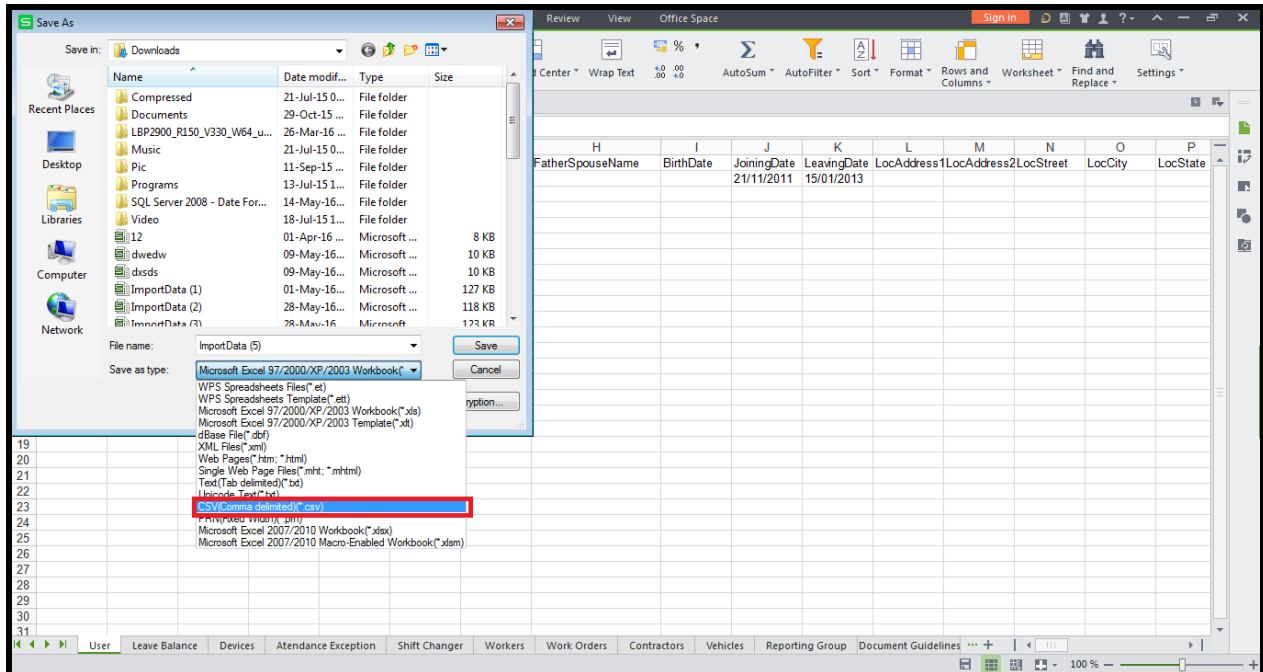
When cosec application is installed on 64 bit of operating system and you try to import user's data sheet through .xls file format then below error is reflected:



To resolve the issue select 'CSV' file format of the specific file from the drop down list.



Convert file format from .xls to .csv





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