

FREQUENTLY ASKED QUESTIONS

COSEC

What
When
Which
Where
How
Who
Why



Date: 23rd June 2015

Version: V1R1

Author: Kaushal Prajapati

How to Synchronize FP (Finger Print) Template from Device?

Yesterday, Our server got crashed and our IT department has informed us that our COSEC database has lost. How we will retrieve all employee's FP Template? Should we re-enroll for 1500 employee?



As the FP Templates in the devices are intact, I am sure COSEC must have some utility to retrieve FP Templates from Device so that we can save time for re-enrollment.

Let me check....



Here you go..

I can use "Sync from the device" and retrieve FP Template from the devices and sync with Database.



To retrieve the FP template, I
have to follow 7 steps.



Step 1: New database needs to be created with the same configurations as in the earlier COSEC database for following:

- 1) Same Reference Id
- 2) Same max number of finger templates per user .



Step 2: Make the device online from which FP templates needs to be retrived and Open COSEC web.



Step 3: Go to User Module > Multi-User Options > User Configuration > Devices



Step 4: Select the device from which you want to sync FP Template.



The screenshot shows the COSEC web application interface. The browser address bar displays 'localhost/COSEC/Index.aspx'. The application header includes the 'MATRIX COSEC' logo and the tagline 'Right People in Right Place at Right Time'. A navigation menu on the left lists various modules, with 'Users' selected. The main content area is titled 'Multi-User Configuration' and contains several expandable sections: Profile, Contact, Devices, Credentials, Group, T&A Attendance, T&A Policy, Access Control Basic, Access Control Advance, Roster Profile, and ESS Settings. The 'Devices' section is expanded, showing a table with columns for 'Device Group', 'ID', and 'Name'. Below this, a table lists devices, with 'Vega Controller-Device-1' highlighted in a red box. The table has columns for 'Device Name', 'Type', and a delete icon. The 'Device Name' column contains 'Vega Controller-Device-1' and the 'Type' column contains 'Vega Controller'.

Step 5: Go to User Module > Multi-User Options > User Configuration > Users



Step 6: Select All the Users so that selected device will be assigned to all the users.

Step 7: After click on Update, all the FP templates from COSEC device will be synced to database.

That's great!! I have
retrieved all the FP
Templates from the devices
for all our employees.



For more information, contact
Matrix Technical Training Team
Training@MatrixComSec.com

Disclaimer: The information contained in this e-mail and/or attachment may contain confidential or privileged information. Unauthorized use, disclosure or copying is strictly prohibited and may constitute unlawful act and can possibly attract legal action, civil and/or criminal. The contents of this message need not necessarily reflect or endorse the views of Matrix Comsec on any subject matter. Any action taken or omitted on this message is not entirely at your risk and the originator of this message nor does Matrix Comsec take any responsibility or liability towards the same. If you are not the intended recipient, please notify us immediately and permanently delete the message.