

FREQUENTLY ASKED QUESTIONS

SATATYA SAMAS

What
When
Which
Where
How
Who
Why



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Author: Ashutosh Sharma

Adding Recording Servers in Multi-Floor and Multi-Site Locations

Multi-Floor



Consider a multi-floor organization where the Administrator's PC (configured as Management Server) is on the Fourth Floor, HR's PC (configured as Recording Server) is on the Third Floor and Security Head's PC (configured as Recording Server) is on the Second Floor. Also, consider that all the PCs in that organization are connected in LAN

Management Server's IP Address: 192.168.51.200

The screenshot shows the 'SAMAS Management Server Manager' window with the following fields:

- Management Server**
 - Admin Client Port: 8711
 - Recording Server Listening Port: 8090
 - Media Client Port: 8085
 - COSEC Server Port: 8089
- License Server**
 - IP Address: 192.168.51.200
 - Port: 8095

Buttons: OK, Cancel

Do not change the ports unless otherwise required

Go to Management Server Manager and enter the IP Address here.

Then, hit OK and start the Management Service

SAMAS Admin Client is used for further configuring the Management Server

Floor 4



This is HR's PC configured as Recording Server. This PC will use the IP Address of Management Server to login into SAMAS Clients.

Recording Server's IP Address: 192.168.50.201

The screenshot shows the 'SAMAS Recording Server Manager' window with the following fields:

- Management Server:**
 - IP Address: 192.168.51.200
 - Port: 8090
- Recording Server:**
 - Auto-Detect IP Address:
 - IP Address: 192.168.50.201
 - Port: 8050
 - Router Connection:
 - Router IP Address: [Empty]
 - Router Port: [Empty]

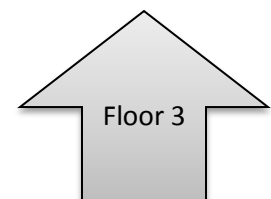
Buttons: OK, Cancel

Go to Recording Server Manager and enter Management Server's IP Address here

Also, select the IP Address of the Recording Server

Then, hit OK and start the Recording Service

SAMAS Smart Client is used for further configuring the Recording Server





This is Security Head's PC configured as Recording Server. This PC will use the IP Address of Management Server to login into SAMAS Clients.

Recording Server's IP Address: 192.168.1.10

The screenshot shows the 'SAMAS Recording Server Manager' window with the following fields:

- Management Server:**
 - IP Address: 192.168.51.200
 - Port: 8090
- Recording Server:**
 - Auto-Detect IP Address:
 - IP Address: 192.168.1.10
 - Port: 8050
 - Router Connection:
 - Router IP Address: [Empty]
 - Router Port: [Empty]

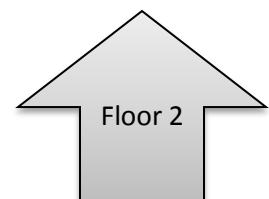
At the bottom of the window are 'OK' and 'Cancel' buttons.

Go to Recording Server Manager and enter Management Server's IP Address here

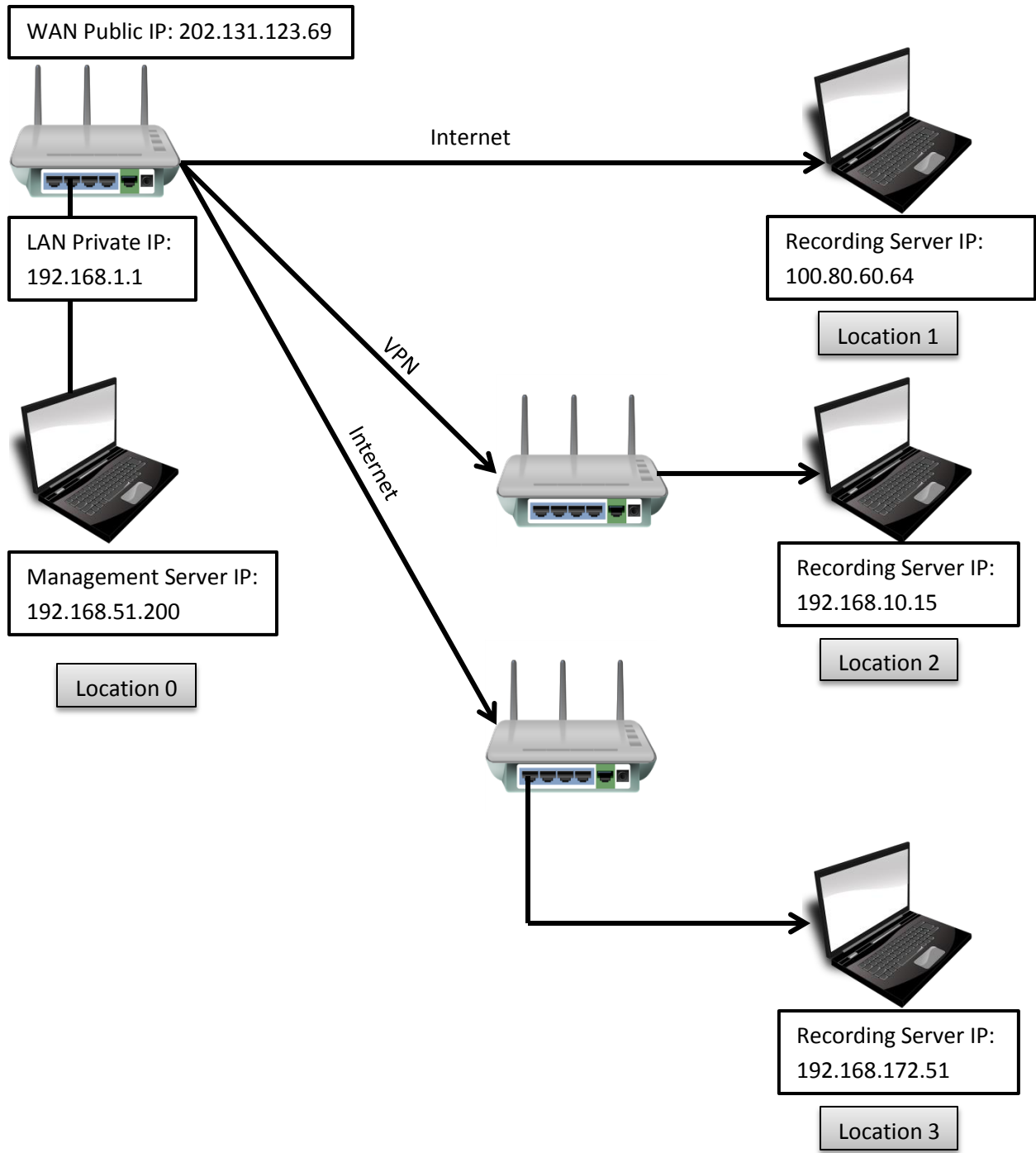
Also, select the IP Address of the Recording Server

Then, hit OK and start the Recording Service

SAMAS Smart Client is used for further configuring the Server



Multi-Site



Configurations at Location 0

The screenshot shows the 'SAMAS Management Server Manager' window. It has two main sections: 'Management Server' and 'License Server'. The 'Management Server' section contains four input fields: 'Admin Client Port' (8711), 'Recording Server Listening Port' (8090), 'Media Client Port' (8085), and 'COSEC Server Port' (8089). The 'License Server' section contains two input fields: 'IP Address' (192.168.51.200) and 'Port' (8095). At the bottom right, there are 'OK' and 'Cancel' buttons. A callout bubble points to the 'IP Address' field with the text: 'Go to Management Server Manager and enter the IP Address here.'

Then, hit OK and start the Management Service

The screenshot shows the 'SAMAS Recording Server Manager' window. It has two main sections: 'Management Server' and 'Recording Server'. The 'Management Server' section contains two input fields: 'IP Address' (192.168.51.200) and 'Port' (8090). The 'Recording Server' section contains several options: 'Auto-Detect IP Address' (checkbox, unchecked), 'IP Address' (dropdown menu, 192.168.51.200), 'Port' (8050), 'Router Connection' (checkbox, unchecked), 'Router IP Address' (input field, empty), and 'Router Port' (input field, empty). At the bottom right, there are 'OK' and 'Cancel' buttons.

Configurations at Location 1

The screenshot shows the 'SAMAS Management Server Manager' window. It has two main sections: 'Management Server' and 'License Server'. Under 'Management Server', there are four input fields: 'Admin Client Port' (8711), 'Recording Server Listening Port' (8090), 'Media Client Port' (8085), and 'COSEC Server Port' (8089). Under 'License Server', there are two input fields: 'IP Address' (202.131.123.69) and 'Port' (8095). At the bottom right, there are 'OK' and 'Cancel' buttons.

Go to Management Server Manager and enter the router's public IP Address here

Then, hit OK and start the Management Service

The screenshot shows the 'SAMAS Recording Server Manager' window. It has two main sections: 'Management Server' and 'Recording Server'. Under 'Management Server', there are two input fields: 'IP Address' (202.131.123.69) and 'Port' (8090). Under 'Recording Server', there are four input fields: 'Auto-Detect IP Address' (checkbox), 'IP Address' (100.80.60.64), 'Port' (8050), and 'Router Connection' (checkbox). Below these are three more input fields: 'Router IP Address' and 'Router Port'. At the bottom right, there are 'OK' and 'Cancel' buttons.

Go to Recording Server Manager and enter the Management Server's IP Address here

Also, the IP Address of Recording Server will be the IP Address of the PC at that location

Also, remember to forward all the default ports in the router at Management Server side

Configurations at Location 2

The screenshot shows the 'SAMAS Management Server Manager' window. It has two main sections: 'Management Server' and 'License Server'. The 'Management Server' section contains four input fields: 'Admin Client Port' (8711), 'Recording Server Listening Port' (8090), 'Media Client Port' (8085), and 'COSEC Server Port' (8089). The 'License Server' section contains two input fields: 'IP Address' (192.168.51.200) and 'Port' (8095). At the bottom right, there are 'OK' and 'Cancel' buttons.

Go to Management Server Manager and enter the IP Address here.

Then, hit OK and start the Management Service

The screenshot shows the 'SAMAS Recording Server Manager' window. It has two main sections: 'Management Server' and 'Recording Server'. The 'Management Server' section contains two input fields: 'IP Address' (192.168.51.200) and 'Port' (8090). The 'Recording Server' section contains four input fields: 'Auto-Detect IP Address' (checkbox), 'IP Address' (192.168.10.15), 'Port' (8050), and 'Router Connection' (checkbox). Below these are three more input fields: 'Router IP Address' and 'Router Port'. At the bottom right, there are 'OK' and 'Cancel' buttons.

Go to Recording Server Manager and enter the Management Server's IP Address here

Also, the IP Address of Recording Server will be the IP Address of PC connected in VPN

Configurations at Location 3

The screenshot shows the 'SAMAS Management Server Manager' window. It has two main sections: 'Management Server' and 'License Server'. Under 'Management Server', there are four input fields: 'Admin Client Port' (8711), 'Recording Server Listening Port' (8090), 'Media Client Port' (8085), and 'COSEC Server Port' (8089). Under 'License Server', there are two input fields: 'IP Address' (202.131.123.69) and 'Port' (8095). At the bottom right, there are 'OK' and 'Cancel' buttons.

Go to Management Server Manager and enter the router's public IP Address here

Then, hit OK and start the Management Service

The screenshot shows the 'SAMAS Recording Server Manager' window. It has two main sections: 'Management Server' and 'Recording Server'. Under 'Management Server', there are two input fields: 'IP Address' (202.131.123.69) and 'Port' (8090). Under 'Recording Server', there are four input fields: 'Auto-Detect IP Address' (checkbox), 'IP Address' (192.168.172.51), 'Port' (8050), 'Router Connection' (checkbox), 'Router IP Address' (empty), and 'Router Port' (empty). At the bottom right, there are 'OK' and 'Cancel' buttons.

Go to Recording Server Manager and enter the public IP Address of the router here

Also, the IP Address of Recording Server will be the IP Address of the PC at that location

Also, remember to forward all the default ports in the router at Management Server side

For more information, contact
Matrix Technical Training Team
Training@MatrixComSec.com

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