FREQUENTLY ASKED QUESTIONS
SATATYA NVR/HVR

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How to solve the error 'Maximum session limit reached' message at the time of login in SATATYA Device Client?

Maximum concurrent user login limit in SATATYA Device is 1 (local user) + 9 (Network user).

**Local User**: User login from VGA/HDMI/CVBS display connected with SATATYA Device are known as local user.

Network User: User login from Device client, CMS CORE application and SATATYA SIGHT (mobile application) are known as network user.

If concurrent user login in any SATATYA Device is more than 9 network user and at the same time any other network user tries to login then message will appear 'Maximum session limit reached'.
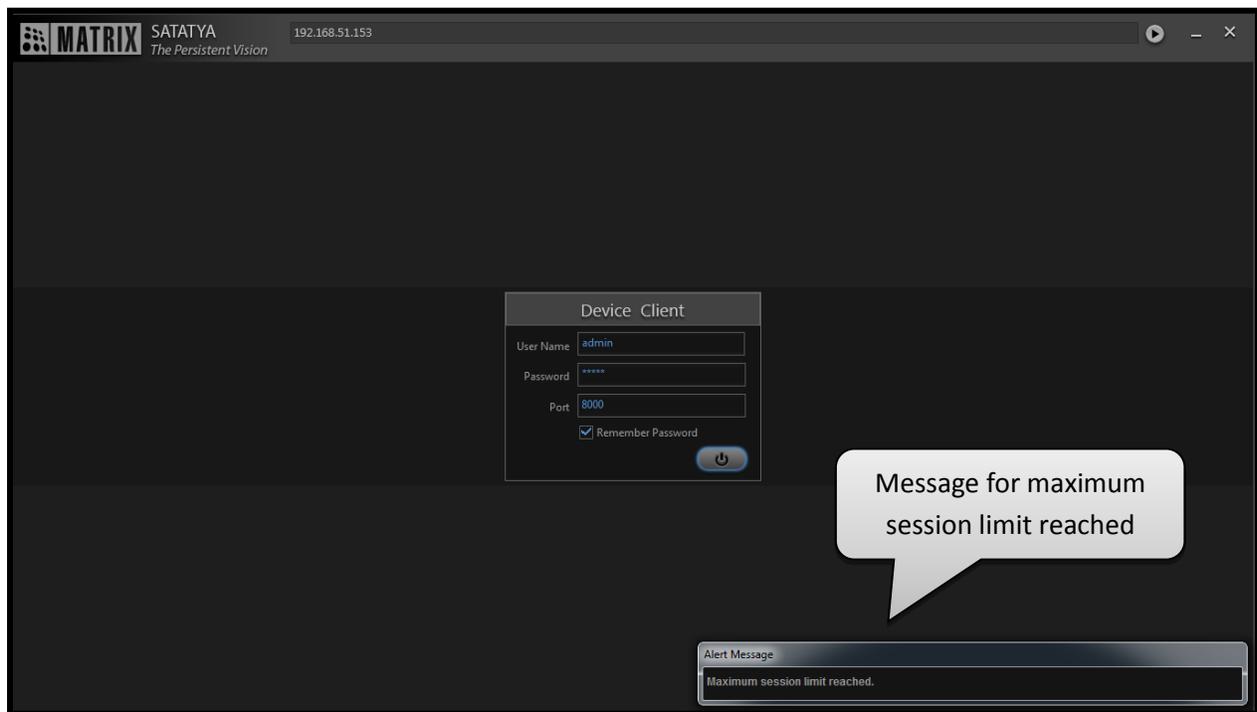
We can also check and verify the user login in SATATYA Device from already logged in user or from local display (VGA/HDMI/CVBS).

Go to→ Manage→ User and there we can see the list of users who are currently logged in along with their IP address.
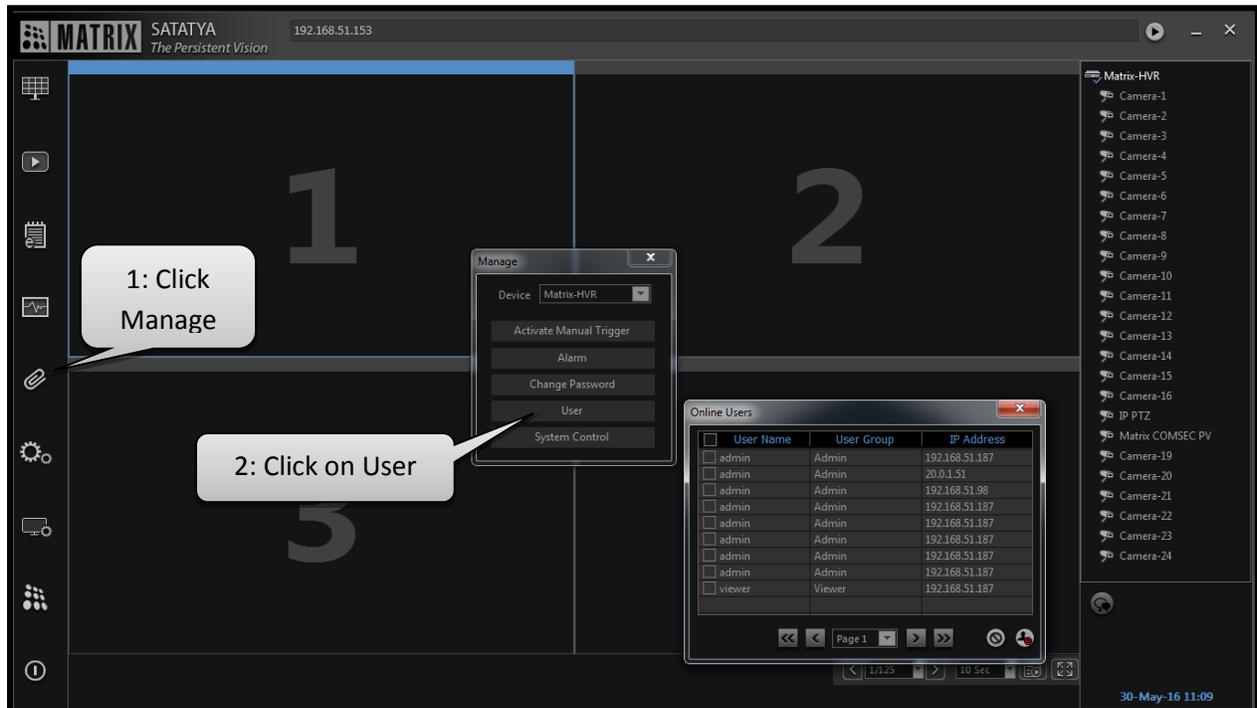
Inform the any user from the list to log out, if a new user (10th network user) has to access the device.